

Mental Health/Addictions Case Manager
Full Time, 1.0FTE



POSTING DATE: July 22, 2022

RESPONSE DEADLINE: August 5, 2022

ABOUT WANASAH

Wanasah is a new mental health agency created to address the urgent mental health and addictions needs of Black youth and their families through the provision of effective Black-centric mental health services in the community. Wanasah recognizes the need for inclusive, trauma-informed care with meaningful incorporation of spirituality and community voice in its programming. We work within an anti-racist, anti-Black racist and anti-oppression framework that incorporates principles of intersectionality. Wanasah is based in Regent Park, Toronto.

This is an exciting opportunity to be part of a new organization that is passionate about making a positive difference in the lives of Black youth in Toronto. The successful individual will work with a small, dedicated team to develop, evaluate and adapt an innovative model of care.

More information about Wanasah can be found at our website: www.wanasah.ca

Position Summary

Wanasah is seeking two Case Managers to work with Black youth aged 12-25 with mental health and addictions concerns and their families in Regent Park. These youth may be experiencing serious diagnosed/undiagnosed mental illness, problematic substance use, violence, grief/loss, involvement with the criminal justice system and/or a mental health crisis. The Case Manager will report directly to the Executive Director and work closely with other members of the Wanasah team, namely Community Support Worker, Mental Health Counsellor and Spiritual Care Provider, as well as partner agencies in the community. A key focus will be on building trust and engagement with clients and their families. The Case Manager will utilize a Black-centric, person and family centered, spiritually affirming, trauma informed approach.

Responsibilities Include:

- Provide short term, intensive case management to Black youth experiencing mental illness and/or problematic substance use, including assessment, supportive counselling, referrals to community resources, long term planning, and follow up services when needed
- Develop and plan appropriate recovery goals in areas such as crisis prevention, family and community integration, life skills, symptom management and spirituality
- Provide interventions such as advocacy, referral to appropriate community resources, counselling, crisis intervention, and psycho-education to clients and their families
- Support clients whose needs cannot be met in the community to access acute care and/or emergency services
- Provide advocacy and support services during and following hospitalization

- Identify, develop and facilitate mental health outreach activities
- Offer workshops/training sessions on topics such as trauma recovery, bereavement and culturally – specific mental health and addictions care
- Offer and provide support to family and chosen family of clients through psycho-education, crisis prevention, parent counselling, family meetings, etc.
- Ensure the implementation of models of best practice and evidence-based practice
- Participate in quality-of-care activities to initiate positive changes in programs and care
- Maintain accurate and up-to-date client records and documentation
- Participate as a full member of Wanasah’s team
- Comply with Wanasah’s policies and procedures including those relating to privacy and confidentiality
- Develop and maintain positive relationships with family/chosen family, community agencies/partners and other resources in the community
- Perform other duties as assigned

Requirements:

- Degree in Social Work from a recognized university or equivalent
- Registered and in good standing with the College of Social Workers
- Minimum of 3 years experience as a case manager in a mental health and addictions position
- Demonstrated experience supporting individuals with mental health and addictions issues, from a recovery, harm reduction, trauma informed and client and family centered approach.
- Proven ability to apply best practices in mental health and addictions case management
- Knowledge of issues impacting youth with mental health and addictions concerns, and familiarity with local resources and supports
- Knowledge and experience working with youth and families directly or indirectly impacted by violence and experiencing grief/bereavement needs will be an asset
- Knowledge of pertinent legislation, such as the Child and Family Services Act, the Mental Health Act and the Youth Criminal Justice Act.
- Understanding of spirituality and faith in providing meaningful mental health and addictions services
- Self-directed and independent, but also proven experience working effectively as a team member, including in collaboration with other community partners
- Proven commitment to ongoing-learning
- Strong organizational and time management skills
- Thorough understanding and commitment of anti-Black racism/ anti-racist/ anti-oppression theory and practice



- Lived experience of anti-Black racism or extensive understanding of, and commitment to, resisting anti-Black racism

Information about the position:

Staff will initially work mainly from home due to pandemic restrictions.

Some urban home visiting/community visits required.

Staff are expected to work in a variety of environments.

The standard work week is Monday to Friday, some evening or weekend day is anticipated.

A medical/dental benefits package is included.

Annual Salary Range: \$46,760.90 – \$63, 264.75

Please submit a cover letter and resume by August 5, 2022 to info@wanasah.ca

We are committed to championing accessibility, diversity and equal opportunity. Requests for accommodation should be made when contacted.

While we thank all individuals for their interest, only those selected for an interview will be contacted.

